



4.2 EMERGENCY PROCEDURES

1 Guidance

- 1.1 Generic guidance that is relevant to both home and away venues is provided for captains, coaches, managers and volunteers: Specific information is given about the Club's home ground.

2 Emergency Contact Numbers

- 2.1 In case of an emergency if assistance and/or advice is required:

2.1.1	Chairman:	Barrie Izard	07759 138205
2.1.2	Secretary:	Jo Stevenson	07846 704866
2.1.3	Director of Hockey:	Keith Walters	07815 906481
2.1.4	Junior Manager:	Jo McDermid	07850 132327

3 Location

- 3.1 The Club's home ground is at the Yeovil Recreation Centre

3.1.1	The postcode is:	BA21 4AW
3.1.2	The full address is:	Chilton Grove, Yeovil, BA21 4AW
3.1.3	A first aid kit is located:	Within the John O'Donnell Pavillion
3.1.4	The nearest telephones are located:	Within the John O'Donnell Pavillion

4 Contacting the emergency services

- 4.1 When calling the emergency services it is important that they are given the full information. Remember, when calling 999 for the police, ambulance or fire brigade, the 'control room' for these services may not be local, do not expect the operator to know where you are located.

- 4.2 Procedure: Keep calm, speak clearly.

- 4.2.1 State the service(s) that you require.

- 4.2.2 Provide:

4.2.2.1 Your name.

4.2.2.2 Name, address and telephone number of the club/facility/school.

4.2.2.3 The location and time of the accident/incident.

4.2.2.4 The number of casualties and their condition together with the details of any treatment which is being administered.

4.2.2.5 Information about the access point for emergency vehicles.

4.3 Instruct someone to meet the emergency vehicle(s) which will aid the paramedics to reach the casualty as quickly as possible.

5 First Aid

5.1 Should a member of the club require first aid treatment a first aider should be summoned by the quickest available means. NB. A qualified first aider should be in attendance at all club sessions.

5.2 Procedure for minor injury (small cut, graze, bumps, bruises).

5.2.1 Take appropriate First Aid action.

5.2.2 Make provision for the injured person to rest or continue as appropriate.

5.2.3 Record any incident or injury and complete the accident book/ forms.

5.3 Procedure for major injury

5.3.1 Arrange for injured person to be taken to hospital or ring for an ambulance. Use your discretion as to whether to administer First Aid.

5.3.2 Contact the next of kin as soon as possible.

5.3.3 Record any incident or injury and complete the accident book/ form.

6 Fire

6.1 On discovering a fire the nearest fire alarm must be activated. Do not attempt to tackle the fire unless safe to do so (i.e. the fire can be quickly extinguished with the minimum of risk to self).

6.2 It is the responsibility of the club committee to ensure that all members and staff understand the basic fire precaution arrangements and procedures:

6.3 The location of assembly points – Car Park

6.4 A fire point should be allocated. If evacuation is necessary it is important to remember the following golden rules:

6.4.1 Do not panic – keep a clear head

6.4.2 Raise the alarm and call the fire services

6.4.3 Do not stop to collect personal belongings or allow others to do so

6.4.4 No heroics – people before property

6.4.5 Close doors behind you

- 6.4.6 Where possible use the nearest fire exit
- 6.4.7 Take all registers and once at the assembly point account for all participants and coaches
- 6.4.8 Do not use any lifts
- 6.4.9 Do not re-enter the building or allow others to do so until instructed by the Fire Officer in charge.
- 6.4.10 Record any incident or injury and complete the accident book/ form.

7 Theft or facility break in

- 7.1 Complete an incident report form to record the name, address and telephone number of the person whom the theft has occurred against. The person should be asked if they wish the theft to be reported to the police.
- 7.2 If there are reasonable grounds to suspect that a particular person may have been involved in the theft then the police must be contacted and the person informed that this is the course of action being taken.
- 7.3 If the person is still on the premises then they cannot be physically restrained or held against their will, the same is applicable to the person's property or clothing as this constitutes assault. Every effort should be made to detain the person until the police arrive. An incident report form should be completed.

8 Assault

- 8.1 Should an actual or alleged assault incident take place the senior officer available should be informed or summoned if on the site.
- 8.2 The incident should be investigated in an attempt to find the background factors that led to the assault and seek witnesses (names and addresses to be taken).
- 8.3 Where injury has been sustained, first aid should be provided and if necessary the ambulance and police service should be called. An incident report form should be completed.

9 Drug/Alcohol abuse

- 9.1 All persons found to be under the influence of drugs and/ or alcohol shall be escorted off the club site by the most senior officer available. It is important that club members or staff do not unduly place themselves at risk when dealing with disruptive or threatening behaviour relating from drug or alcohol abuse: in all such cases the police service should be summoned.
- 9.2 In serious cases (i.e. unconscious casualty) the ambulance service must be called. During the interim period the casualty should be treated by a qualified first aider.
- 9.3 In such cases discarded items such as drug packaging should be brought to the attention of the ambulance service; this information may be vital to the emergency services to enable them to provide the appropriate care and treatment.

10 Lost person

- 10.1 In the event of losing a person i.e. in a leisure facility, an announcement should be made over the public address system requesting them to come to the meeting point. In the case of children, do not mention that they are lost.
- 10.2 Do not request the assistance of members of the public in the search (i.e. 'we have a lost child – has anyone seen them?')
- 10.3 Should relatives/lost person not be located after an extensive search it may be necessary to call the police service (i.e. vulnerable persons).